

Find out more..

Our professional and friendly team at Millbank are always on hand to welcome guests and visitors.

Please give the team a call to arrange a tour or to answer any queries you might have. We look forward to showing you around very soon!



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**Millbank | 109 Millgate | Newark
Nottinghamshire | NG24 4UA**

About Us

Ambient Support (formerly known as Heritage Care and Community Options) is a registered UK charity with over 25 years experience in providing care and support services for older people, people with a mental health need and people with a learning disability.

Our wide range of quality specialist services are delivered by our dedicated, professional and passionate staff and our success is built on supporting people to live a full and meaningful life – regardless of age, health or disability.

At Ambient Support we believe:

That everyone is unique and they should be able to lead valued lives in their communities, treated with dignity and respect no matter their age, health condition or disability.

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ambient

Passionate About People



Respite & Short Stays

**Millbank Care Home,
Newark**

Residential respite and short breaks care for **singles & couples**, including those living with **dementia**

Inspected and rated

Good



www.ambient.org.uk

About Millbank

Millbank is ideally situated close to the heart of the historic market town of Newark.

It is an intimate Residential Care Home with just 37 personalised rooms available to both single residents and couples.

Millbank provides a friendly, supportive and welcoming home from home environment with regular and varied activities, outings and events organised.

Our on-site chef serves delicious and nutritious home cooked meals from locally sourced ingredients and all residents have a choice of dining facilities in which to eat.

The gardens at Millbank are attractive and fully wheelchair accessible for residents and visitors alike.



Making the transition...

With over 25+ years of experience providing care for older people, Ambient Support recognise that making the transition into care can be unsettling.

That's why our professionally trained team at Millbank are on hand to support residents and their families alike, 24 hours a day, 7 days a week.



Personalised care and support

The Ambient Way means that at Millbank our staff team provide a person centred approach to care and support: we believe that each person is an individual with unique qualities and should be valued as a person first and foremost.

We develop care and support plans for Respite & Short Stays in conjunction with guests and their families, so people are supported in a way which is right for them.

We are able to provide care and support for people living with dementia including Alzheimer's. Our staff are trained to levels 2 and 3 in Regulated Quality Framework (QCF) standards in Dementia Care & Awareness.

Respite & Short Stay Service

With over 20 years of experience providing care for older people, Ambient Support recognises that providing Respite & Short Stays for people, when families and carers need a break themselves or unexpected events occur is key for everyone's peace of mind.

Carers and families can take that well deserved break knowing their loved ones are being taken care of in a safe and supportive environment.

Our staff teams welcome temporary guests into the home and soon our Respite residents are participating and enjoying all the facilities, activities and events that we provide, with many choosing to return to us year on year.

Delivering quality care and services

- All rooms have en-suite with TV point
- 24 hour call system / WIFI
- Spacious, bright lounge area
- In-house activities co-ordinator
- Activities & events during a stay
- On site hairdresser

We are able to provide care for self-funders and individuals receiving support through Social Services.

Inspected and rated

Good

CareQuality
Commission