

## Find out more..

Our professional and friendly team at Peppercorn House are always on hand to welcome guests and visitors.

Please give the team a call to arrange a tour or to answer any queries you might have. We look forward to showing you around very soon!



**01473 603850**



**Peppercorn-**



**Peppercorn House | 31 Peppercorn Way | Ipswich | Suffolk | IP2 8RT**



**A proud provider**  
of social care services in Suffolk

### What residents & families say about life at Peppercorn House:

*"Absolutely magic it's the best move I have made in my life."*

*'The care is good. I am happy living here.'*

*'It's very nice. I feel happy. I wish I came here long ago.'*

### About Us

Ambient Support (formerly known as Heritage Care and Community Options) is a registered UK charity with over 25 years experience in providing care and support services for older people, people with a mental health need and people with a learning disability.

Our wide range of quality specialist services are delivered by our dedicated, professional and passionate staff and our success is built on supporting people to live a full and meaningful life – regardless of age, health or disability.

### At Ambient Support we believe:

That everyone is unique and they should be able to lead valued lives in their communities, treated with dignity and respect no matter their age, health condition or disability.

#### Head Office & Registered Address:

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# ambient

**Passionate About People**



## Peppercorn House

**Supported living for the over 60's in the heart of Ipswich**



**A proud provider**  
of social care services in Suffolk

Inspected and rated

**Good**



**[www.ambient.org.uk](http://www.ambient.org.uk)**

## About Peppercorn House

Peppercorn House offers purpose built one bedroomed apartments to the over 60's who wish to live an independent life but may need some extra care and support at times.

Ideally situated in the Stoke area of Ipswich, Peppercorn House is within easy reach of transport facilities and central Ipswich with its wide ranging facilities.

## Luxury accommodation

The development provides accommodation in 23 self-contained one bedroomed apartments arranged over 3 floors.

- Each apartment provides:
- Fitted kitchens
- Modern bathrooms
- An open plan lounge/diner
- Secure entry system
- Lift and wheelchair accessible
- Specialist equipment for more frail or disabled residents can be arranged

Accommodation is suitable for singles or for couples where either one partner or both might require assistance with daily living, allowing couples to carry on living together but with additional support when needed.



## A Hub for Activity & Wellbeing

In addition to fantastic accommodation the complex provides a range of other services in the **'Meet & Greet Club'**. The Club is for use by the tenants and the local community. This warm and friendly environment means people may use and participate in:

- A range of activities & events
- Hairdressing & beauty treatments
- Social events and gatherings
- Reminiscence and quiz sessions
- A light and airy communal lounge
- Wheelchair accessible gardens and courtyard
- On site meal service providing healthy meals and snacks with produce from locally sourced providers.

## Bespoke living with a little extra support when needed...

Peppercorn House is a jointly run initiative between Heritage Care and Riverside Housing.

Ambient Support oversees the day to day contact with residents and provides:

- Daily contact with people
- Assistance to access communal facilities, engagement and care planning
- Support to help people manage medication
- Advice on benefits, security & safety and also tenancy related support
- Support with daily living i.e. arranging appointments, GP visits
- Emergency support if required
- Liaison with repair services and contractors

Ambient Support also provides 24/7 additional care and support to those that may need it. This extra care can be purchased by the individual directly or accessed through council funding.



Inspected and rated

Good

