**Ambient Support’s Caring Heroes Celebrated in National Care Forum’s ‘Caring in Covid’ Book**

***(16th December 2020)*** Care providers across the UK have played a vital role throughout the Covid pandemic, caring for some of the most vulnerable people in our communities.

The National Care Forum (NCF), the leading membership association for not-for-profit social care providers, bore witness to incredible acts from its members and decided to record and celebrate their response to the outbreak and ensuing restrictions by bringing together a collection of wonderful stories in a ***Caring in Covid*** book.

National Charity, [Ambient Support](https://www.ambient.org.uk/) who provides care in a number of settings, contributed three stories in total- one acknowledging their very own CEO, Mark Milton, for his outstanding leadership and support to the entire team.

***CEO of Ambient Support, Mark Milton, says:***

*“To have three stories included in this wonderful book is testament to the incredible work that is being done across the entire charity. Our care providers’ stoicism and courage are truly commendable and inspiring. Despite ongoing challenges our care teams have done their upmost to kept our residents safe, supported and engaged. We are extremely proud of each and every person in our team. It is their commitment and passion that will leave a lasting legacy of 2020.”*

Ambient Support’s Activities Coordinator, Stevie Housley, from Ambient Support’s Gardenia House Care Home in Dartford, also featured in the book. Stevie raised £1,350 dying her hair waist-long hair the colours of the rainbow which raised money to improve the lives of the residents she supports.

The moving experiences and resilience of manager, Louise Foyle-York and her care team during two phases of Covid outbreaks at The Croft care home in Amersham are also highly commended in the book. The team’s upmost determination, commitment and unwavering passion, at the very hardest of times, demonstrates just how important the role of the care worker is and how good quality care is truly indispensable.

***Vic Rayner, Executive Director of the National Care Forum said:***

*“Through the collection of Caring Heroes stories, the reader peeks behind the closed doors and experiences what it was really like for care staff, residents in care homes, and people needing support in their own homes during lockdown. This book is more than just a nod to social history, it demonstrates how people’s lives are enriched by the role of those working in the care sector through their creativity, dedication and passion, and through their many skills and talents.”*

Read the inspiring stories from [Ambient Support](https://www.ambient.org.uk/) (wwwambient.org.uk) and other providers in the NCF’s **Caring in Covid** book- available in e-format from today, Wednesday 16th December. You can view it [here](https://www.nationalcareforum.org.uk/ncf-caring-in-covid-project/).

**About Ambient:**

Ambient Support (formerly known as Heritage Care and Community Options) is a registered UK charity with over 25 years’ experience in providing care and support services for older people, people with a mental health need and people with a learning disability. Ambient believe that everyone is unique, and they should be able to lead valued lives in their communities, treated with dignity and respect no matter their age, health condition or disability. To find out more visit [www.ambient.org.uk](http://www.ambient.org.uk)

[@ambient support](https://twitter.com/ambientsupport)

***~ENDS~***

For more information, images or further commentary please contact Christina Wright [chrissie@pr4.com](mailto:chrissie@pr4.com) +44 7957 383070 / [kathy@pr4.com](mailto:kathy@pr4.com)

**About Ambient Support:** [www.ambient.org.uk](http://www.ambient.org.uk)

* One of the Top 20 generic Not-For-Profit Health & Social Care Providers in the UK Ambient Support (formerly known as Heritage Care and Community Options) is a registered UK charity with over 25 years’ experience
* They deliver services that meet the needs of some of the most vulnerable adults in our society. Operating in over 130 locations, they provide over 30 thousand hours of care to people on a weekly basis to support a range of needs due to the ageing process, learning disability or mental illness
* Their wide range of quality specialist services are delivered by dedicated, professional, and passionate staff and their success is built on supporting people to live a full and meaningful life.
* Ambient currently employs around 1,400 people across the UK in a number of settings
* Ambient can also help young adults who are transitioning from Children’s to Adult Learning Disability Services
* The Charity has an above industry average with 85% Registered Services rated as Outstanding and GOOD by CQC.