**Amersham’s The Croft Care Home Shortlisted for Care Heroes Award**

*(27th October 2020)* Ambient’s The Croft Care Home in Amersham have been shortlisted for the Care Home Heroes Team Award in the 2020 awards programme run by leading industry magazine Care Home Professional.

This year’s awards have been revamped from their usual focus to shine a light on the incredible achievements of the care heroes of the coronavirus lockdown.

The team at the Croft are delighted to be finalists in the Care Home Hero (Team) category which champions care professionals who pulled together as a team to not only ensure the safety of their residents, but also to support each other’s wellbeing during a time of crisis.

Care Home Professional say that “Teams in this category demonstrated enormous dedication, self-sacrifice and bravery by often leaving their families to move in with their residents so that they were properly shielded and providing outstanding care in a mentally and emotionally challenging environment.”

**Ambient’s Chief Executive, Mark Milton says:**

***“We are incredibly proud of all our staff and their response to the COVID19 pandemic however our team at The Croft in Amersham both embodied and lived our 5i Values in their darkest hour.  Despite contracting the virus herself and becoming extremely unwell, Home Manager Louise Foyle-York continued to lead her team remotely. All the staff at the service demonstrated the most amazing courage and resilience, putting the needs of those we support at the forefront throughout the initial crisis and their response beyond.  Win or lose, we could not be prouder of them all.  They sit amongst their peers nationally as being truly outstanding.”***

The Croft is a community based residential [**care home**](https://www.ambient.org.uk/older-people-services/registered-residential-care-homes-and-care-homes-with-nursing/) in Amersham that provides care and support to 60 residents including residents with a higher level of specific dementia care needs.

***Louise, Manager at The Croft says:***

***“I am so proud of my team. To be nominated and shortlisted is amazing! The way the team responded to the Covid-19 crisis has been incredible. They have shown bravery, compassion and have been utterly selfless. I am delighted that their passion and commitment has been recognised and that, in these devasting times, there can be some good news.”***

The overall winners and four highly commended nominees for each category will be showcased in the November issue of Care Home Professional and Home Care Insight.

Ambient Support (formerly known as Heritage Care and Community Options) is a registered UK charity with over 25 years’ experience in providing care and support services for older people, people with a mental health need and people with a learning disability. Ambient believe that everyone is unique, and they should be able to lead valued lives in their communities, treated with dignity and respect no matter their age, health condition or disability. To find out more visit [www.ambient.org.uk](http://www.ambient.org.uk)

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**About Ambient Support:** [www.ambient.org.uk](http://www.ambient.org.uk)

* One of the Top 20 generic Not-For-Profit Health & Social Care Providers in the UK Ambient Support (formerly known as Heritage Care and Community Options) is a registered UK charity with over 25 years’ experience
* They deliver services that meet the needs of some of the most vulnerable adults in our society. Operating in over 130 locations, they provide over 30 thousand hours of care to people on a weekly basis to support a range of needs due to the ageing process, learning disability or mental illness
* Their wide range of quality specialist services are delivered by dedicated, professional, and passionate staff and their success is built on supporting people to live a full and meaningful life.
* Ambient currently employs around 1,400 people across the UK in a number of settings
* Ambient can also help young adults who are transitioning from Children’s to Adult Learning Disability Services
* The Charity has an above industry average with 88% Registered Services rated as Outstanding and GOOD by CQC.