



Direct Payments



This guide is to help you understand Direct Payments and what Ambient Support do.

What is a direct payment?



A Direct Payment is an amount of money that the Council will pay to you, if you get care and support from them.



You can choose the support you get and how it is given to you.



Your personal budget will be given straight to you.

You will use it to sort and pay for your care and support.



The council will not arrange services for you anymore.

Who are they for?



Direct Payments are for people aged 16 and older with a disability.

The council must see if you are eligible.

Why use Direct Payments?



Direct Payments allow you and your loved ones to make the decisions.



You can be flexible and creative about the types of support you have.



You are in control over how you get your care and support.

What do Ambient provide?



We give people person-centred support.

Direct Payments let you choose how to get support from us.



We provide support such as:

- Supported Living Services
- Short Breaks & Respite
- Community-based support for Day Services
- Day trips and Outreach



The people we support are involved in hiring and interviewing staff.



At Ambient, we help people to live full and meaningful lives.

Outcomes of using Direct Payments



Direct Payments give people more independence, choice and control.



They help to improve daily living skills and self care.



They can also increase confidence and self esteem.



Direct Payments help people get out in the community and be more sociable.



They help people to understand and manage risks.



Sometimes physical wellbeing is better, and behaviours improve.



Direct Payments have a positive impact on the people who use them.

Get in touch



To find out more information about Direct Payments, you, a family member or support staff can speak to us.

Our Contact Details

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