



Individual Service Funds (ISFs)



This guide is to help you understand Individual Service Funds (ISFs) and what Ambient Support do.

What is an Individual Service Fund?



An Individual Service Fund, or ISF, means that somebody chooses which provider they want to get care and support from.



The Local Authority will give the chosen provider the money to deliver the care.



The support provider uses the ISF to arrange services and support for the person.



An ISF means that the person does not need to sort out the money side of things.

Who are they for?



ISFs are for people aged 18 and older with a learning disability.

Why use an Individual Service Fund?



An ISF helps decisions to be made more quickly and easily.



You can be flexible and creative about the types of support you have.



You and your loved ones are in control over how you get your care and support.

What can you do with an ISF?



Pay for support from a chosen provider.



Attend day centres or other services in the community.



Get better access to mobility or exercise equipment.

You will need to be assessed first.



Use your support hours for holidays and day trips.



Save up support hours for special occasions.



Be supported in your own home.

What do Ambient provide?



At Ambient, we help people to live full and meaningful lives.



We give people person-centred support.

An ISF lets us work together with you to meet your needs and wishes.



We provide support such as:

- Supported Living Services
- Short Breaks & Respite
- Community-based support for Day Services
- Day trips and Outreach



The people we support are involved in hiring and interviewing staff.



We can help set up bank accounts and provide Easy Read documents and bank statements.



Ambient have an ISF Coordinator called Claire, who will help you develop a support plan.

Outcomes of using Individual Service Funds



ISFs have a positive impact on the people who use them.



ISFs give people more independence, choice and control.



They help to improve daily living skills and self care.



They can also increase confidence and self esteem.



ISFs help people get out in the community and be more sociable.



They help people to understand and manage risks.



Sometimes physical wellbeing is better, and behaviours improve.

Get in touch



To find out more information about Individual Service Funds, contact us.

You, a family member or support staff can speak to us.

Our Contact Details

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