


About Ambient Support

Ambient Support is a registered UK charity with over 30 years' experience in providing care and support services for older people, people with a mental health need and people with a learning disability.


Our wide range of quality specialist services are delivered by our dedicated, professional and passionate staff and our success is built on supporting people to live a full and meaningful life, regardless of age, health or disability.

What to do next?

 **Phone:** 020 8461 7777

 **Visit:** bromley.gov.uk/directpayments

For further support, contact Ambient:

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Watch our video
about personal
budgeting here



Find us online



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Your guide to Direct Payments

Providing financial freedom

www.ambient.org.uk

What is a Direct Payment?

A direct payment is an amount of money that the Council will pay to you if you are eligible to receive care and support from them. **It allows you to choose** the support you need and control how your support is provided.

A direct payment means that your personal budget will be given to you to arrange and pay for your care and support, instead of the council arranging the service for you.

Who are they for?

To assess whether you are eligible for Council funded support to meet your identified care needs, you will be asked to complete a financial assessment.



Why use Direct Payments?

The decision making process is held by the individual and the people closest to them.

It also means that there is **chance for flexibility and creativity** in the types of service or support that are provided because people are not tied to contracted services or one type of service or support.

It means that you receive care in the way you choose.

What services can Ambient provide?

The Ambient Way means we provide person-centred support to people. Using direct payments means that you can choose exactly how you want to receive support from us.

We help people to maximise independence and lead a valued life within their local community.

Support is provided by Support Time and Recovery (STR) workers who work with people on a one to one basis in their homes.

People that use services are fully involved in the recruitment and interviewing processes of our service staff.



What can be some of the outcomes of using Direct Payments?

The outcomes people can expect from our services are:

- Increased independence, choice and control.
- Increase in daily living skills and self-care.
- Increased self-confidence and self-esteem.
- Increased Community and Social engagement.
- Increased understanding and management of risks.
- Increased physical wellbeing & positive behaviours.